

Executive Council Resolution No. (49) of 2024
Regulating the Practice of
Health Professions and Health Activities in the Emirate of Dubai¹

**We, Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai,
Chairman of the Executive Council,**

After perusal of:

Federal Law No. (14) of 2014 Concerning the Control of Communicable Diseases, and its Implementing Bylaw and its amendments;

Federal Law No. (4) of 2015 Concerning Private Healthcare Facilities, its Implementing Bylaw, and their respective amendments;

Federal Law by Decree No. (4) of 2016 Concerning Medical Liability and its amendments, and its Implementing Bylaw;

Federal Law No. (2) of 2019 Concerning the Use of Information and Communications Technology in Health-related Fields, and its Implementing Bylaw;

Federal Law No. (5) of 2019 Regulating the Practice of the Human Medicine Profession and its Implementing Bylaw;

Federal Law No. (7) of 2019 Concerning Assisted Reproductive Technology (ART) and its amendments, and its Implementing Bylaw;

Federal Law No. (8) of 2019 Concerning Medical Products, Pharmaceutical Profession, and Pharmaceutical Establishments and its amendments; and its Implementing Bylaw;

Federal Law No. (13) of 2020 Concerning Public Health;

Federal Law by Decree No. (30) of 2021 Concerning Combating Narcotics and Psychotropic Drugs, and its amendments;

Federal Law No. (6) of 2023 Concerning the Practice of Certain Health Professions by Non-physicians and Non-pharmacists;

Federal Law by Decree No. (25) of 2023 Concerning the Donation and Transplantation of Human Organs and Tissues;

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¹Every effort has been made to produce an accurate and complete English version of this legislation. However, for the purpose of its interpretation and application, reference must be made to the original Arabic text. In case of conflict, the Arabic text will prevail.

Cabinet Resolution No. (20) of 2017 Approving Unified Standards for the Licensing of Health Professionals in the UAE and its amendments;

Cabinet Resolution No. (47) of 2018 Approving Unified National Standards for Hospitals;

Law No. (14) of 2009 Concerning the Pricing of Government Services in the Emirate of Dubai and its amendments;

Law No. (9) of 2011 Concerning the Dubai Healthcare City;

Law No. (1) of 2016 Concerning the Financial Regulations of the Government of Dubai, its Implementing Bylaw, and their amendments;

Law No. (8) of 2016 Regulating the Grant of Law Enforcement Capacity in the Government of Dubai and its Implementing Bylaw;

Law No. (6) of 2018 Concerning the Dubai Health Authority and its amendments;

Law No. (5) of 2021 Concerning the Dubai International Financial Centre;

Law No. (3) of 2022 Concerning the Rights of Persons with Disabilities in the Emirate of Dubai, and its Implementing Bylaw and its amendments;

Law No. (26) of 2023 Concerning the Executive Council of the Emirate of Dubai;

Decree No. (22) of 2009 Concerning Special Development Zones in the Emirate of Dubai;

Executive Council Resolution No. (32) of 2012 Regulating the Practice of Health Professions in the Emirate of Dubai; and

The legislation establishing and regulating free zones in the Emirate of Dubai,

Do hereby issue this Resolution.

Definitions

Article (1)

The following words and expressions, wherever mentioned in this Resolution, will have the meaning indicated opposite each of them unless the context implies otherwise:

UAE:	The United Arab Emirates.
Emirate:	The Emirate of Dubai.
DHA:	The Dubai Health Authority.
Director General:	The director general of the DHA.

Healthcare Facility:	An establishment licensed by the DHA to conduct Health Activities in the Emirate and to provide individuals with preventive, therapeutic, and convalescent Healthcare services.
Health Activity:	Any of the activities approved by the DHA and related to the preventive, therapeutic, and convalescent Healthcare services provided to patients.
Health Profession:	Any of the healthcare professions or allied professions specified by the federal, and local legislation in force in the Emirate.
Health Professional:	A natural person authorised by the DHA to practise the Health Profession within the Emirate.
Medical Practices Committee:	A committee formed hereunder to perform the duties assigned to it pursuant to this Resolution and the resolutions issued in pursuance hereof, including considering and determining Licence applications.
Medical Grievances Committee:	A committee formed to consider and determine the grievances filed with it in accordance with this Resolution.
Licence:	This includes: 1. the document issued by the DHA authorising a Healthcare Facility to conduct Health Activities within the Emirate; and 2. the document issued by the DHA authorising a Health Professional to practise the Health Profession within the Emirate.
Health Promotion:	The dissemination of information or data, through any print, audio, visual, or electronic means, for the purpose of promoting Healthcare services or any matter related to human health or the Healthcare sector in the Emirate.
Digital Channels:	The websites, smart applications, and digital media adopted by the DHA to provide its services under this Resolution.

Scope of Application

Article (2)

- a. Without prejudice to the federal and local legislation in force in the Emirate, the provisions of this Resolution apply to:

1. all facilities engaged in practising Health Activities across the Emirate, including in Special Development Zones and free zones, such as the Dubai International Financial Centre; and
 2. any person practising the Health Profession within Government Healthcare Facilities, Private Healthcare Facilities, or any other Healthcare Facilities.
- b. Notwithstanding the provisions of paragraph (a) of this Article, the provisions of this Resolution prescribing penalties and punitive measures do not apply to the Government Entities engaged in practising Health Activities in the Emirate pursuant to their establishing or governing legislation. However, the provisions of this Resolution apply to the extent that they do not conflict with the provisions of such legislation.
- c. This Resolution does not apply to federal government entities or to their affiliated Healthcare Facilities and establishments that are engaged in practising Health Activities within the Emirate.

Objectives of this Resolution

Article (3)

This Resolution aims to:

1. establish a high-quality, efficient, integrated, and comprehensive health system that ensures the provision of optimal Healthcare services for community members;
2. regulate the practice of the Health Profession and the conduct of Health Activities within the Emirate, with a view to enhancing competitiveness, operational efficiency, and quality of Healthcare services;
3. enhance the health and safety of community members and protect them from unhealthy practices; and
4. promote the principles of transparency, justice, legal accountability in the Health Sector in the Emirate.

Functions of the DHA

Article (4)

The DHA will exercise all duties and powers related to regulating, licensing, auditing, and inspecting Health Service Providers in the Emirate. In particular, the DHA will have the duties and powers to:

1. approve and develop health policies and standards, and the bylaws and regulations governing Healthcare Facilities and Health Professionals;

2. receive, consider, and determine the Licence applications submitted by Healthcare Facilities to conduct Health Activities, in accordance with the rules, terms, and procedures stipulated in this Resolution, the resolutions issued in pursuance hereof, and other legislation in force in the Emirate;
3. receive, consider, and determine applications from individuals seeking authorisation to practise the Health Profession, in accordance with the rules, terms, and procedures stipulated in this Resolution, the resolutions issued in pursuance hereof, and other legislation in force in the Emirate;
4. monitor and inspect the work of Health Professionals and individuals conducting Health Activities to verify their compliance with the obligations and rules stipulated in this Resolution, the resolutions issued in pursuance hereof, and other legislation in force in the Emirate, as well as with the relevant standards and bylaws adopted by the DHA;
5. investigate the complaints filed with the DHA against Health Professionals and individuals conducting Health Activities, as well as the complaints referred to it by the competent judicial bodies and Government Entities; and take necessary actions in respect of these complaints, including imposing administrative penalties and measures against violators;
6. conduct clinical audits of medical records and refer any identified violations to the Medical Practices Committee to take the necessary action in respect thereof;
7. refer the decisions issued by the Medical Liability Committee, formed at the DHA under the above-mentioned Federal Law by Decree No. (4) of 2016, together with the complaints filed by Patients or their representatives, or referred to the DHA by the competent judicial bodies and Government Entities to the Medical Practices Committee to take the necessary action in respect thereof; and follow up the implementation of these decisions;
8. conduct quality control of Health Information and Data entered, stored, processed, generated, transferred, or exchanged through Electronic Systems, Digital Channels, or similar platforms;
9. maintain a database of the names of Health Professionals and Healthcare Facilities operating in the Emirate, and of the Health Activities and Health Professions they are authorised to practise;
10. coordinate with federal and local government entities on the matters related to the practice of the Health Profession and the conduct of Health Activities in the Emirate; and
11. exercise any other duties or powers required for the achievement of the objectives of this Resolution, as assigned to it by the Chairman of the Executive Council or pursuant to the legislation in force in the Emirate.

Formation of Medical Practices Committee

Article (5)

- a. One or more committees named the “Medical Practices Committee” will be formed within the DHA pursuant to a resolution of the Director General. The Medical Practices Committee will be comprised of a chairman, a vice chairman, and a number of specialised and experienced members, selected from among the DHA employees or other persons.
- b. The resolution forming the Medical Practices Committee will determine its terms of reference, the procedures for holding its meetings and passing its resolutions and recommendations, and any other matters related to its governance.

Functions of the Medical Practices Committee

Article (6)

The Medical Practices Committee will have the jurisdiction to consider and determine all applications and matters referred to it by the Director General, particularly in respect of:

1. applications for Licences to conduct Health Activities;
2. applications for Licences to practise the Health Profession;
3. applications for reinstatement of the Licences of Healthcare Facilities and Health Professionals whose Licences have been revoked as an administrative penalty;
4. imposing the penalties and administrative measures prescribed by this Resolution on the perpetrators of the prohibited acts set out in Schedule (4) attached hereto; and
5. exercising any other duties or powers assigned to it by the Director General.

Practice of the Health Profession and Health Activities

Article (7)

- a. No natural or legal person may establish a facility to conduct Health Activities within the Emirate unless that facility is licensed by the Concerned Entities and has obtained a Licence from the DHA in accordance with the provisions of this Resolution, the resolutions issued in pursuance hereof, and other legislation in force in the Emirate.
- b. No natural person may practise the Health Profession within the Emirate unless he has obtained a Licence in accordance with the provisions of this Resolution, the resolutions issued in pursuance hereof, and other legislation in force in the Emirate.

- c. No Healthcare Facility may engage a Health Professional or Visiting Physician who is not authorised by the DHA to work at that facility.
- d. No Health Professional or Healthcare Facility may conduct any Healthcare Activities not authorised under the Licence issued to Health Professional or Healthcare Facility, without first obtaining the relevant approval from the DHA.

Requirements for Issuing Licences to Healthcare Facilities

Article (8)

To be issued with a Licence, a Healthcare Facility must:

- 1. not have been suspended from conducting any Health Activities for any reason unless it has been reinstated;
- 2. hold a valid licence issued by the Concerned Entities in the Emirate where it conducts its activities on a commercial or for-profit basis;
- 3. have the experience and qualifications required to conduct the relevant Health Activities in accordance with the classification adopted by the DHA in this respect;
- 4. have adequate professional staff as required to conduct the relevant Health Activities in accordance with its classification as adopted by the DHA;
- 5. pay the fees prescribed by the legislation in force in the Emirate; and
- 6. meet any other conditions or requirements as prescribed by the DHA and published on the Digital Channels.

Procedures for Issuing Licences to Healthcare Facilities

Article (9)

- a. When issuing a Licence to a Healthcare Facility, the following procedures will be followed:
 - 1. A Licence application will be submitted to the DHA on the form it prescribes for this purpose, accompanied by the documents outlined on Digital Channels.
 - 2. The DHA will consider the Licence application, and the documents attached thereto, to verify that it meets the conditions and requirements prescribed by this Resolution and the resolutions issued in pursuance hereof; and will issue an initial approval within thirty (30) working days from the date of its submission. Where the application is rejected, the rejection decision must be reasoned.

3. Upon receiving an initial approval, the applicant must satisfy all Licence requirements within one (1) year from the date on which the initial approval is issued. The DHA may extend this time frame for the same period based on a written request from the applicant stating the reasons for extension, subject to addressing the relevant remarks of the DHA.
4. The DHA will, upon the request of the applicant and within the time frame prescribed by sub-paragraph (a)(3) of this Article, inspect the Healthcare Facility and perform on-site audit to verify that it meets all the relevant conditions and requirements for conducting Health Activities for which the Licence is requested, as outlined in the Digital Channels. In light of the aforementioned, the DHA may take any of the following measures:
 - a. Where the facility fulfils all the conditions and requirements prescribed by the DHA, the Licence will be issued to it.
 - b. Where the facility fails to fulfil the conditions and requirements prescribed by the DHA, a grace period not exceeding sixty (60) days will be granted to the facility to fulfil these conditions and requirements, failing which the initial approval will be revoked and the concerned Government Entities will be notified to revoke any licences issued to the facility.
- b. The procedures for obtaining Licences by local Government Healthcare Facilities to conduct Health Activities will be prescribed by a resolution to be issued by the Director General in this respect.

Requirements for Issuing Licences to Health Professionals

Article (10)

To be issued with a Licence, a Health Professional must:

1. not have been barred from practising the Health Profession for any reason, unless he has been reinstated;
2. hold the qualifications and competencies required to practise one of the Health Professions outlined on the Digital Channels;
3. fulfil the requirements and standards set out in the Unified Healthcare Professional Qualification Requirements published on the Digital Channels;
4. be medically fit;
5. demonstrate knowledge of Public Health and public safety rules;
6. be of good character and conduct;

7. pay the fees prescribed by the legislation in force in the Emirate; and
8. meet any other technical conditions and requirements prescribed by the DHA and published on the Digital Channels.

Procedures for Issuing Licences to Health Professionals

Article (11)

In issuing a Licence to a Health Professional, the following procedures will apply:

1. A Licence application will be submitted to the DHA on the form it prescribes for this purpose, accompanied by the documents outlined on the Digital Channels.
2. The DHA will consider the Licence application to verify that it meets the conditions and requirements prescribed by this Resolution and the resolutions issued in pursuance hereof, and will issue its decision to accept or reject the application within thirty (30) days from the date of its submission.
3. Where a Licence application is rejected, the rejection decision must be reasoned.

Validity and Renewal of Licences

Article (12)

- a. A Licence will be valid for a period of one (1) year, renewable for the same period upon an application submitted to the DHA by the Licence holder. The Licence will be renewed in accordance with the conditions, rules, procedures, and standards prescribed by the relevant resolution of the Director General.
- b. Notwithstanding the provisions of paragraph (a) of this Article, the DHA may:
 1. issue the Health Professional with a Licence valid for a period not exceeding three (3) years; or
 2. issue the Health Professional with a Temporary Licence to Practise that is valid for a period not exceeding six (6) months, in accordance with the conditions, rules, procedures, and standards prescribed by the relevant resolution of the Director General.

Revocation of Licences

Article (13)

- a. In addition to the cases stipulated in the legislation in force in the Emirate and in this Resolution, a Licence will be revoked in any of the following two (2) cases:

1. where the Licence is not renewed within three (3) months from its expiry date, unless the Licence holder provides a valid reason acceptable to the DHA. In this case, the Licence holder will be granted an additional grace period of three (3) months for renewal. If the renewal is not completed within this grace period, the Licence will be revoked; or
 2. where the Licence holder ceases to meet any of the conditions and requirements prescribed for practising the Health Profession or Health Activities.
- b. The DHA will inform the Health Professional or Healthcare Facility of its decision to revoke the Licence, including the reasons for revocation, within ten (10) days from the revocation date.

Scope of Licences

Article (14)

A Healthcare Facility will conduct Health Activities, and a Health Professional will practise the Profession, only in accordance with the terms of their respective Licences. The Healthcare Facility and the Health Professional must fully comply with the scope of Licence, as well as the conditions, rules, procedures, standards, and protocols adopted by the DHA in respect of practising the Health Profession and Health Activities.

Reinstatement of Licences

Article (15)

A Health Professional or Healthcare Facility may apply for the reinstatement of a Licence that has been cancelled under the provisions of this Resolution, subject to meeting the relevant conditions, rules, and procedures prescribed by the DHA, and in accordance with the following time frames:

1. following the lapse of two (2) years from the date of cancellation of the previous Licence, where it is the result of a revocation by the Medical Practices Committee;
2. at any date following the cancellation of the Licence, where it has been cancelled upon the request of the Health Professional or Healthcare Facility;
3. at any date following the fulfilment of the conditions or requirements prescribed for practising the Health Profession or Health Activities other than those cases stipulated in paragraphs (1) and (2) of this Article.

Assignment of Licences Article (16)

A Healthcare Facility or Health Professional may not assign the Licence to a third party without first obtaining the relevant approval of the DHA. This approval will be issued in accordance with the requirements and procedures prescribed by the relevant resolution of the Director General.

Fees Article (17)

In return for issuing Licences and providing other services pursuant to this Resolution and the resolutions issued in pursuance hereof, the DHA will collect the fees set out in Schedules (1), (2), and (3) attached hereto.

Prohibitions Article (18)

The acts set out in Schedules (4) and (5) attached hereto are hereby prohibited.

Penalties and Administrative Measures Article (19)

- a. Without prejudice to any stricter penalty stipulated in any other resolution, a Person who commits any of the acts set out in Schedule (4) attached hereto will be punished by any of the following administrative penalties:
1. a written warning;
 2. downgrading the privileges or the professional medical classification specified for the Health Professional in the Licence;
 3. suspending the Health Professional from practising the Health Profession for a period not exceeding one (1) year;
 4. revoking the Licence issued to the Health Professional;
 5. closing the Healthcare Facility fully or partially for a period not exceeding six (6) months;
 6. cancelling authorisation to practise certain Health Activities under the Licence issued to the Healthcare Facility;
 7. revoking the Licence issued for the Healthcare Facility;

8. imposing a fine of no less than two thousand dirhams (AED 2,000.00) and no more than one hundred thousand dirhams (AED 100,000.00), where the violation is committed by a Health Professional. The amount of fine will be determined based on the severity and gravity of the committed violation; or
 9. imposing a fine of no less than five thousand dirhams (AED 5,000.00) and no more than two hundred thousand dirhams (AED 200,000.00), where the violation is committed by a Healthcare Facility. The amount of fine will be determined based on the severity and gravity of the committed violation.
- b. The DHA will notify the competent authorities upon imposing any of the administrative penalties prescribed in sub-paragraphs (a)(5), (a)(6), and (a)(7) of this Article.
 - c. In addition to the administrative penalties stipulated in paragraph (a) of this Article, the DHA may take one or more of the following measures against a violating Health Professional:
 1. require him to attend specific training courses within a specific time frame;
 2. require him to work under the supervision of another Health Professional for a period not exceeding one (1) year; and/ or
 3. reassess him and take the necessary action based on the outcomes of the reassessment.
 - d. The administrative penalties and measures referred to in paragraphs (a) and (c) of this Article may be imposed in any particular order.
 - e. Without prejudice to any stricter penalty stipulated in any other resolution, a Person who commits any of the acts set out in Schedule (5) attached hereto will be punished by the fine indicated opposite that act.
 - f. Upon repetition of any of the violations set out in Schedule (5) attached to this Resolution within one (1) year from the date of the previous violation, the amount of the fine will be doubled. A doubled fine must not exceed two hundred thousand dirhams (AED 200,000.00) for Health Professionals, and four hundred thousand dirhams (AED 400,000.00) for Healthcare Facilities.

Law Enforcement

Article (20)

The DHA employees nominated pursuant to a resolution of the Director General will have the capacity of Law Enforcement Officers to record the acts committed in breach of the provisions of this Resolution and the resolutions issued in pursuance hereof. For this purpose, they may access Healthcare Facilities; review their records, registers, and documents; conduct inspection and

oversight of Health Professionals; issue the necessary violation reports; and, where required, seek the assistance of the concerned Government Entities in the Emirate, including police personnel.

Authority to Impose Administrative Penalties Article (21)

- a. The Director General is hereby vested with the authority to impose administrative penalties on any Healthcare Facility or Health Professional who commits any of the acts set out in Schedule (5) attached hereto.
- b. The Medical Practices Committee is hereby vested with the jurisdiction to impose administrative penalties and measures in any of the following two (2) cases:
 1. where the committed violation involves any of the prohibited acts set out in Schedule (4) attached to this Resolution; or
 2. upon repetition of any of the violations set out in Schedule (5) attached to this Resolution within one (1) year from the date of the previous violation.

Precautionary Closure and Suspension Article (22)

- a. The Director General and the Medical Practices Committee may issue a decision on the full or partial closure of a Healthcare Facility as a precautionary measure for a period not exceeding three (3) months pending the completion of an investigation into the violation attributed to the facility or any of its employees. This closure may be extended for the same period, provided that the extension decision is reasoned and the competent authorities are notified.
- b. The Director General and the Medical Practices Committee may issue a decision to suspend a Health Professional as a precautionary measure for a period not exceeding three (3) months. The suspension may be extended for the same period the completion of investigation into the violation attributed to him, provided that the extension decision is reasoned.
- c. The Medical Grievances Committee may grant a stay of enforcement of the precautionary closure or suspension decision referred to in paragraphs (a) and (b) of this Article, upon the request of the grievant in his statement of grievance and where there are substantial grounds for such stay. The Medical Grievances Committee must determine such a request within three (3) working days from the date on which the grievance is referred to it.

Remedy of Violations Article (23)

A violator must remedy the violation within the time frame prescribed by the DHA, failing which he will be deemed to have committed a new violation and the following provisions will apply:

1. Where the violation requiring remedy falls under the prohibited acts set out in Schedule (4) attached hereto, the Medical Practices Committee must impose one of the administrative penalties specified in paragraph (a) of Article (19) of this Resolution.
2. Where the violation requiring remedy falls under the violations set out in Schedule (5) attached hereto, the DHA must double the respective fine, in accordance with the provisions of paragraph (f) of Article (19) of this Resolution.
3. In addition to the provisions of sub-paragraphs (1) and (2) of this Article, the Director General and the Medical Practices Committee may temporarily close a Healthcare Facility or suspend the Licence of a Health Professional until the violation is remedied, provided that the competent authorities are notified of the temporary closure of the Healthcare Facility.

Referral to Judicial Bodies Article (24)

- a. The Director General must, upon the recommendation of the concerned organisational unit of the DHA or the Medical Practices Committee, refer a violating Health Professional or the person in charge of a violating Healthcare Facility to the competent judicial bodies if the committed violation constitutes a criminal offence.
- b. The acquittal or finding of non-liability of a person referred to judicial bodies in accordance with paragraph (a) of this Article will not preclude imposing the administrative penalties and measures prescribed by this Resolution.

Grievances Article (25)

Any affected party may submit a written grievance to the Director General against a decision, action, or measure taken against him under this Resolution and the resolutions issued in pursuance hereof, within thirty (30) days of being notified of the contested decision, action, or measure. The grievance will be determined, within thirty (30) days from the date of its submission, by the Medical Grievances Committee. The decision issued in respect of the grievance will be final.

Medical Grievances Committees

Article (26)

- a. One or more committees named the "Medical Grievances Committees" will be formed at the DHA pursuant to a resolution of the Director General. The Medical Grievances Committee will be comprised of a chairman, a vice chairman, and a number of specialised and experienced members.
- b. The resolution forming the Medical Grievances Committee will determine its terms of reference, and the procedure for holding its meetings and passing its resolutions.
- c. The Medical Grievances Committee will be responsible for considering and determining the grievances filed in respect of the decisions, actions, or measures taken in accordance with the provisions of this Resolution and the resolutions issued in pursuance hereof.

Payment of Fees and Fines

Article (27)

The fees and fines collected pursuant to this Resolution and the resolutions issued in pursuance hereof will be paid to the Public Treasury of the Government of Dubai.

Compliance

Article (28)

- a. All Healthcare Facilities and Health Professionals operating in the Emirate by the effective date of this Resolution must comply with its provisions within one (1) year of that effective date. The Director General may, where necessary, extend this grace period once for the same period.
- b. Where the Licence of a Healthcare Facility or Health Professional expires during the grace period referred to in paragraph (a) of this Article, the Licence may be renewed without prejudice to the obligation to comply with the provisions of this Resolution before the expiry of that period; otherwise, they will be subject to liability.

Issuing Implementing Resolutions

Article (29)

The Director General will issue the resolutions required for the implementation of this Resolution. These resolutions will be published in the Official Gazette.

**Delegation of Powers
Article (30)**

The Director may delegate any of his powers under this Resolution and the resolutions issued in pursuance hereof to any of the DHA employees, provided that this delegation is specific and in writing.

**Supersession and Repeals
Article (31)**

- a. This Resolution supersedes the above-mentioned Executive Council Resolution No. (32) of 2012.
- b. Any provision in any other resolution is hereby repealed to the extent that it contradicts the provisions of this Resolution.
- c. The resolutions, bylaws, and instructions issued in implementation of the above-mentioned Executive Council Resolution No. (32) of 2012 will continue in force to the extent that they do not contradict this Resolution, until new superseding resolutions, bylaws, and instructions are issued.

**Publication and Commencement
Article (32)**

This Resolution will be published in the Official Gazette and will come into force sixty (60) days after the date of its publication.

Hamdan bin Mohammed bin Rashid Al Maktoum

Crown Prince of Dubai

Chairman of the Executive Council

Issued in Dubai on 28 August 2024
Corresponding to 23 Safar 1446 A.H.

Schedule (1)

Fees for Issuing Healthcare Facilities with Licences

S N	Category of Healthcar e Facility	Type of Healthcare Facility	Fee (in dirhams)							
			Applicatio n for Initial Approval	Modificatio n of Building Plans	On-site Inspectio n	On-site Re- inspectio n	Issuance or Renewal of Licences			Change or Transfer of Ownership, or Assignmen t of Licences
							One (1) Year	Two (2) Years	Three (3) years	
1	Hospitals	With a bed capacity of less than fifty (50)	2,000.00	1,000.00	4,000.00	2,000.00	20,000.0 0	35,000.0 0	50,000.00	2,000.00
2		With a bed capacity of fifty (50) to one hundred (100)					30,000.0 0	52,500.0 0	75,000.00	3,000.00
3		With a bed capacity of more than one hundred (100)					40,000.0 0	70,000.0 0	100,000.0 0	4,000.00
4		Fertility Centre								

5	Out-patient Healthcare Facilities	One-day Surgery Centre	2,000.00	1,000.00	3,000.00	1,500.00	20,000.00	35,000.00	50,000.00	2,000.00
6		Sleeping Disorders Diagnosis and Treatment Centre								
7		Oncology Treatment Centre								
8		Dialysis Centre								
9		Gastrointestina l Endoscopy Centre								
10		General Dental Clinic	1,000.00	500.00	2,000.00	1,000.00	5,000.00	8,750.00	12,500.00	500.00
11		Psychiatric Treatment Centre								
12		General Medicine Clinic								
13		Home Healthcare Services Centre								

14		School or Educational Institution Clinic								
15		Specialist Clinic	1,000.00	500.00	2,000.00	1,000.00	6,000.00	10,500.00	15,000.00	600.00
16		Pharmacy Clinic			2,000.00	1,000.00	4,000.00	7,000.00	10,000.00	400.00
17		Multispeciality Medical Centre			2,000.00	1,000.00	15,000.00	26,250.00	37,500.00	1,500.00
18		Telehealth Services Centre			2,000.00	1,000.00	12,000.00	21,000.00	30,000.00	1,200.00
19		Thalassemia Centre			2,000.00	1,000.00	6,000.00	10,500.00	15,000.00	600.00
20		Medical Fitness Centre			2,000.00	1,000.00	12,000.00	21,000.00	30,000.00	1,200.00
21		Nursery Clinic			1,000.00	500.00	2,500.00	4,375.00	6,250.00	250.00
22	Medical Diagnostic Centres	Medical Laboratory	1,000.00	500.00	2,000.00	1,000.00	6,000.00	10,500.00	15,000.00	600.00
23		Radiology Centre								

24		Two-Speciality Diagnostic Centre					12,000.00	21,000.00	30,000.00	1,200.00
25	Specialised Units	Blood Bank [Services Centre]	1,000.00	500.00	2,000.00	1,000.00	12,000.00	21,000.00	30,000.00	1,200.00
26		Umbilical Cord Blood and Stem Cell Bank					0	0		
27		Mobile Healthcare Unit					18,000.00	31,500.00	45,000.00	1,800.00
28		Health Transport Services Centre								
29		First-aid Unit	500.00	500.00	2,000.00	1,000.00	2,500.00	4,375.00	6,250.00	250.00
30	Traditional Medicine Centres	Alternative Medicine Centre (one speciality)	1,000.00	500.00	2,000.00	1,000.00	5,000.00	8,750.00	12,500.00	500.00
31		Alternative Medicine Centre (two (2) or more specialities)					10,000.00	17,500.00	25,500.00	1,000.00
							0	0		

32	Allied Healthcare Services Centres	Physiotherapy Centre	1,000.00	500.00	2,000.00	1,000.00	5,000.00	8,750.00	12,500.00	500.00
33		Occupational Therapy Centre								
34		Speech and Language Therapy Centre								
35		Audiology and Speech Therapy Centre								
36		Prosthetics Centre								
37		Dental Laboratory								
38		Optical Centre								
39		Psychology Centre								
40		Clinical Nutrition and Weight Management Centre								

41		Podiatry Centre								
42		Allied Health Services Centre (one speciality)								
43		Allied Health Services Centre (two or more specialities)	1,000.00	500.00	2,000.00	1,000.00	10,000.00	17,500.00	25,000.00	1,000.00
44	Pharmacies	Pharmacy	1,000.00	500.00	2,000.00	1,000.00	7,500.00	13,125.00	18,750.00	750.00
45		Pharmaceutical Warehouse								
46	Long-Term Healthcare Facilities	Nursing Home	1,000.00	500.00	2,000.00	1,000.00	7,500.00	13,125.00	18,750.00	750.00
47		Palliative Care Facility								
48		Therapeutic and Assisted Living Facility								
49		Addiction Treatment and Rehabilitation Centre								

Schedule (2)
Fees for Health Professionals

SN	Description	Fee (in dirhams)		
		Physicians and Dentists	Nurses and Midwives	Other Healthcare Professionals
1	Review of Application	200.00	200.00	200.00
2	Oral Assessment	500.00	250.00	250.00
3	Urgent Oral Assessment	2,000.00	2,000.00	2,000.00
4	Issuing or renewing a Licence (for one (1) year)	3,000.00	1,000.00	1,000.00
5	Issuing or renewing a Licence (for two (2) years)	5,000.00	1,500.00	1,500.00
6	Issuing or renewing a Licence (for three (3) years)	7,500.00	2,500.00	2,500.00
7	Transferring Licence from one Healthcare Facility to another within the Emirate	1,000.00	500.00	500.00
8	Upgrading a Licence from part-time to full-time	200.00	200.00	200.00
9	Issuing a part-time Licence	3,000.00	1,000.00	1,000.00
10	Issuing a temporary Licence (valid for a maximum period of six (6) months)	3,000.00	1,000.00	1,000.00
11	Adding or updating a professional designation	200.00	200.00	200.00

12	Issuing a certificate of good professional standing	500.00	500.00	500.00
13	Issuing a replacement for a lost or damaged professional practice card, or variation of card information	50.00	50.00	50.00

Schedule (3)
Fees for Certain Services Provided to Healthcare Facilities

SN	Description	Fee (in dirhams)
1	Changing the medical director	1,000.00
2	Changing the name of a Healthcare Facility	1,000.00
3	Adding or changing a local service agent	1,000.00
4	Reviewing a request for adding a speciality or Health Activity to a Healthcare Facility	1,000.00
5	Changing the location of a Healthcare Facility	1,000.00
6	Adding a new mobile unit to a Healthcare Facility	2,000.00 per year
7	Adding telehealth services	2,000.00 per year
8	Adding home Healthcare services	2,000.00 per year
9	Issuing a sick leave certificate	50.00

Schedule (4)
Prohibited Acts

SN	Description
1	Making any modification to the Licence/Permit, by way of addition or deletion, without the approval of the DHA
2	Acting beyond the limits of the Professional's scope of practice or the Licence issued to him, except in the cases permitted by law
3	Performance, by a Professional, of a medical or surgical procedure for which the available resources are inadequate, except in emergency situations
4	Failure by a Healthcare Facility to obtain international accreditation within the time frame prescribed by the DHA
5	Failure to comply with the standards and requirements for Persons with Disabilities
6	Failure to comply with the adopted technical and health requirements related to establishing, operating, or managing a Healthcare Facility
7	Failure by a Healthcare Facility to comply with the clinical directives and bylaws adopted by the DHA
8	Failure by a Healthcare Facility to comply with the legislation, policies, rules, and circulars related to the transportation, storage, dispensing, re-dispensing, disposal, destruction of narcotic, controlled, or semi-controlled drugs, and to the management of the records relating to the same.
9	Failure by optical shops to comply with the regulations and instructions for issuing eye test certificates
10	Failure by a Healthcare Facility to provide medical equipment and technical devices required for the provision of Healthcare services for patients
11	Failure by a Healthcare Facility to conduct periodic and ongoing maintenance for medical equipment and technical devices
12	Failure by a Healthcare Facility to provide sterilisation equipment or alternative disposable medical supplies

13	Using devices or equipment for a speciality that is not authorised by the DHA
14	Failure to follow the adopted practices and protocols for preventing infection and cross-infection
15	Failure to comply with the guidelines and regulations approved by the DHA for the sterilisation of medical supplies and equipment used by Healthcare Facilities
16	Committing a malpractice by a Health Professional
17	Disclosure of a patient's secrets which the Health Professional becomes aware of by reason of or in the course of practising the Health Profession, whether the patient has confided the secrets to the Health Professional, entrusted them to the Health Professional, or the Health Professional has come to know them independently
18	Bringing a fellow Health Professional into disrepute or undermining his professional or moral standing
19	Failure to adhere to the recognised code of ethics of the Health Profession
20	Failure to notify the DHA of Communicable Diseases as required by the applicable legislation and regulations in force
21	Engaging in activities that conflict with the rules and principles governing the practice of the Health Profession
22	Failure to comply with the legislation and standards governing Information and Communications Technology in Health-related Fields
23	Delay in providing treatment without a justification or reason acceptable to the DHA
24	Providing false or contradictory information about a treatment plan
25	Failure to explain the procedures, complications, or risks related to treatment
26	Determining a treatment by a Health Professional without conducting clinical examination of the patient
27	Clinical examination of patients from opposite gender without the presence of a third party or without prior consent of the patient, except in emergency situations

28	Treatment of a patient without prior consent, except in emergency cases where medical intervention is required and obtaining the consent of the patient or his relative is difficult for any reason
29	Abstaining from or discontinuing emergency treatment of a patient
30	Discharging a patient from the Healthcare Facility where he is treated, except in cases, and in accordance with the rules, prescribed by the legislation in force
31	Referring a patient from the Healthcare Facility where he is treated to another Healthcare Facility in violation of the instructions issued by the DHA and the applicable legislation in force
32	Running unnecessary medical tests for the patient
33	Use of unauthorised or illegal methods or equipment in the treatment of patients
34	Changing or deleting the data or information entered into the patient's medical file in violation of the relevant instructions adopted by the DHA
35	Losing the medical file of a patient or any part thereof
36	Failure to comply with the conditions and rules adopted by the DHA in respect of managing medical files
37	Providing by a Healthcare Facility or Health Professional inaccurate data to the DHA
38	Failure to cooperate with the DHA or other Government Entities during emergencies, crises, and disasters
39	Failure by a Healthcare Facility or Health Professional to cooperate with the DHA in addressing the administrative complaints referred thereto by the DHA
40	Failure to implement the recommendations stated in the Medical Practices Committee's reports
41	Failure to report to the DHA any serious incidents or to comply with the relevant instructions issued by the DHA
42	Failure to cooperate with DHA inspectors or obstructing their work without a reason acceptable to the DHA

43	Publishing a Health Promotion in any manner without first obtaining the relevant authorisation of the DHA
44	Posting content, images, or advertisements in a Healthcare Facility or on social media in a manner that conflicts with public order and morality, customs and traditions of the local community, or ethics of the Health Profession
45	Failure to comply with the rules, requirements, and procedures adopted by the DHA for Health Promotion
46	Writing or dispensing a Prescription in a manner that does not conform to the recognised medical and professional standards
47	Abusing narcotic, controlled, or semi-controlled medical prescriptions
48	Using drugs and medications that are not registered in the UAE without an authorisation
49	Trading in drugs and medications registered with the UAE by an unauthorised Health Professional or Healthcare Facility
50	Failure to match the dispensed quantity of narcotic, controlled, or semi-controlled drugs with the relevant records
51	Using, selling, distributing, or storing expired drugs, medical supplies, or cosmetic products
52	Failure to comply with legislation and resolutions governing the dispensing and re-dispensing of narcotic, controlled, or semi-controlled drug prescriptions
53	Selling or illegally importing into the UAE any fraudulent or counterfeit Medical Products, Raw Materials, chemicals, healthy foods, or medical-grade cosmetic products
54	Placing or storing medications and pharmaceutical preparations at a temperature and humidity level that does not comply with approved storage conditions
55	Selling medications or samples to patients, promoting or advertising certain medications, or directing the patient to purchase medications from a specific pharmacy, except as authorised
56	Failure to comply with the standards and policies prescribed by the DHA in respect of approved medications and pharmaceutical preparations

57	Failure to provide medications, medical supplies, or medical devices and equipment in emergency situations in accordance with the instructions issued in this respect
58	Failure to report an unexpected Side Effect, Serious Side Effect, Unexpected Adverse Reaction, or serious Adverse Event related to a Medical Product within the prescribed time frame
59	Issuing sick leave beyond the scope of a Health Professional's Licence
60	Issuing sick leave by a person not authorised to do so
61	Issuing false or medically unjustifiable sick leave
62	Issuing sick leave for a duration exceeding the period authorised for the Health Professional

Schedule (5)
Violations and Fines

SN	Violation	Fine (in dirhams)
1	Practising the Health Profession without a Licence by a person who does not meet the requirements for obtaining the Licence	30,000.00
2	Practising the Health Profession without a Licence by a person who meets the requirements for obtaining the Licence	10,000.00
3	Practising the Health Profession at an unlicensed facility, unless otherwise permitted by law	20,000.00
4	Failure by a Healthcare Facility to provide the professional staff required for the provision of Healthcare services	2,000.00
5	Failure by a Healthcare Facility to display the patient rights and duties chart in a conspicuous place for easy reference	1,000.00
6	Failure to notify the DHA of any variation or change to the data or information related to a Healthcare Facility, or to the data, information, or address of a Health Professional, within two (2) months from the date of this variation or change	1,000.00
7	Relocation of a Healthcare Facility without first obtaining the approval of the DHA	2,000.00
8	Variation or change of the plan or design of a Healthcare Facility without first obtaining the approval of the DHA	10,000.00
9	Failure by a Healthcare Facility to update its data and information on the electronic systems of the DHA, or ingesting these systems with false data and information	2,000.00
10	Failure by a Healthcare Facility to update the records of its Health Professionals on the registers maintained by the DHA	2,000.00
11	Use of the Healthcare Facility premises for unauthorised purposes	20,000.00
12	Failure by a Healthcare Facility to develop its work-related bylaws	1,000.00

13	Failure by a Healthcare Facility to comply with the instructions and resolutions issued by the DHA	4,000.00
14	Failure by a Health Professional to comply with the instructions and resolutions issued by DHA	2,000.00
15	Failure to display the Healthcare Facility Licence in a conspicuous place for easy reference by patients	1,000.00
16	Failure to issue sick leave electronically	5,000.00
17	Failure to comply with the relevant instructions of the DHA when issuing medical reports	2,000.00
18	Failure to report to the DHA any malpractice or incident related to practising the Health Profession occurring within the Healthcare Facility, or compromising the health of patients or the Public Health	2,000.00
19	Failure to comply with the requirements, rules, and procedures adopted by the DHA in respect of treatment consent, or failure to provide treatment consent forms	5,000.00
20	Display of false data or information on commercial signage, website, or documents of a Healthcare Facility or Health Professional which is incompatible with the Licence issued by the DHA	5,000.00
21	Failure by a Healthcare Facility to contract a specialised pest control company	2,000.00
22	Publicising and promoting any medication, Medical Product, or Medical Equipment in the Healthcare Facility without obtaining the approval of the DHA	2,000.00
23	Selling medications or Medical Products at prices other than those prescribed by the Ministry of Health and Prevention	2,000.00
24	Failure by a Healthcare Facility to provide a patient with a copy of his medical file upon request	4,000.00
25	Failure by a Health Professional to provide a patient with a detailed report on his medical condition upon request	2,000.00
26	Violating, or failing to comply with, the legislation, bylaws, or policies adopted by the DHA	5,000.00

27	Failure to obtain approval from the DHA to organise a medical camp, an awareness campaign, or an educational programme for the public; or failure to comply with the instructions and guidelines issued for such programmes or campaigns	10,000.00
28	Failure by a Healthcare Facility to register or fulfil the requirements for providing radiology services, as prescribed by the Federal Authority for Nuclear Regulation	20,000.00
29	Failure by a Health Professional or Healthcare Facility to produce the Licence or other related documents when requested by the DHA's inspectors	5,000.00
30	Failure by a Healthcare Facility or Health Professional to provide the DHA with the required data, information, and documents within the specified time frame	2,000.00
31	Refusing to accept the DHA notices sent to a Health Professional or Healthcare Facility	2,000.00
32	Failure to notify the DHA of the mortality reports or to provide it with the medical files of the deceased within the time frame prescribed by the DHA	5,000.00
33	Failure to provide the DHA with the required data, information, documents, or key performance indicators within the time frame prescribed by the DHA	5,000.00
34	Establishing or operating a Healthcare Facility without first obtaining the Licence	20,000.00
35	Conducting the Health Activity by a Healthcare Facility after expiry of the Licence	20,000.00
36	Provision by a Healthcare Facility of unauthorised Healthcare services, or conducting the Health Activity in other than the authorised speciality	5,000.00

37	Delay by a Healthcare Facility in renewing its Licence for six (6) months without prior permission or a valid reason acceptable to the DHA	20% of the Licence fees for each month of delay a part of a month will be rounded up to a full month
38	Failure by a Healthcare Facility to notify the DHA of any temporary partial or complete closure of the Healthcare Facility for any reason, in accordance with the procedures adopted by the DHA in this respect	5,000.00
39	Failure by a Healthcare Facility to notify the DHA of the discontinuation of any its Healthcare services, within two (2) months of the discontinuation of service	5,000.00
40	Failure by a Health Professional to display the Licence issued to him by the DHA in a conspicuous place for easy reference during the practice of his Health Profession	1,000.00
41	Practising the Profession by a Professional before completing the procedures for obtaining the Licence	10,000
42	Engaging or recruitment by a Healthcare Facility of an individual who meets the requirements for obtaining the Licence from the DHA but has not yet completed the procedures for its issuance	20,000
43	Engaging or recruitment by a Healthcare Facility of a Health Professional who is authorised to practise at another Healthcare Facility under different ownership	5,000.00
44	Continuation by a Health Professional to practise the Health Profession after a decision to suspend his Licence is issued	30,000
45	Continuation by a Health Professional to practise the Profession after the expiry of his Licence	5,000.00

46	Delay by a Health Professional in renewing the Licence for more than six (6) months without prior approval or a valid reason acceptable to the DHA	20% of the Licence fees for each month of delay a part of a month will be rounded up to a full month
47	Engaging, by a Healthcare Facility, of a Health Professional with an expired Licence	10,000.00
48	Engaging, by a Healthcare Facility, of a person not authorised to practise the Health Profession	30,000.00
49	Failure by a Healthcare Facility or Health Professional to comply with the prices approved by the DHA	1,000.00
50	Failure by a Healthcare Facility to assign or appoint a replacement Medical Director in the event the position remains vacant longer than the period specified by the DHA	5,000.00
51	Failure to meet the requirements and employ the methods approved for the management and disposal of medical waste	5,000.00
52	Advertising and promoting the services provided by a Healthcare Facility without first obtaining the approval of the DHA	2,000.00
53	Admitting patients for more than twenty-four (24) hours by a Healthcare Facility not authorised for in-patient care	10,000.00
54	Failure by a Healthcare Facility to display in a conspicuous place the charges of the Healthcare services it provides	5,000.00
55	Failure by a school clinic to comply with the conditions and requirements adopted by the DHA	5,000.00
56	Failure by a Healthcare Facility to comply with the principles and standards of vaccination adopted by the DHA	5,000.00
57	Charging fees for the free vaccines provided by the DHA	5,000.00
58	Dispensing a Prescription issued by a Health Professional working outside of the UAE	5,000.00

59	Selling medications, Medical Products, or Medical Equipment at an unauthorised Healthcare Facility	10,000.00
60	Failure by a Health Professional or Healthcare Facility to comply with the precautionary measures and procedures required to prevent the transmission and spread of Communicable Diseases	50,000.00
61	Practising by a Health Professional of the Health Profession at a Healthcare Facility other than the one in which he is authorised to work	5,000.00