

Administrative Resolution No. (361) of 2020
Amending Administrative Resolution No. (514) of 2015
Issuing the Implementing Bylaw of
Executive Council Resolution No. (3) of 2009
Concerning the Unified Fare for Public Transport in the Emirate of Dubai¹

The Director General and Chairman of the Board of Executive Directors of the Roads and Transport Authority,

After perusal of:

Law No. (17) of 2005 Establishing the Roads and Transport Authority and its amendments;

Executive Council Resolution No. (3) of 2009 Concerning the Unified Fare for Public Transport in the Emirate of Dubai and its amendments; and

Administrative Resolution No. (514) of 2015 Issuing the Implementing Bylaw of Executive Council Resolution No. (3) of 2009 Concerning the Unified Fare for Public Transport in the Emirate of Dubai,

Does hereby issue this Resolution.

Superseded Articles
Article (1)

Articles (4), (5), and (8) of the above-mentioned Administrative Resolution No. (514) of 2015 are hereby superseded by the following:

Article (4)

- a. A Unified Electronic Card will remain valid for up to five (5) years from the date of purchase.

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¹Every effort has been made to produce an accurate and complete English version of this legislation. However, for the purpose of its interpretation and application, reference must be made to the original Arabic text. In case of conflict, the Arabic text will prevail.

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- b. A Unified Paper Ticket will remain valid for ninety (90) days; until it is used to travel ten (10) Single Trips; or until it is used as five (5) Passes in one (1) day on any Public Transport lines, whichever occurs earlier.

Article (5)

- a. The Unified Fare will be determined based on the number of zones within which a Passenger travels regardless of the Means of Public Transport he uses throughout the trip. The Unified Fare will include the following additional fees:
 - 1. two Dirhams (AED 2.00) for issuing a Unified Paper Ticket;
 - 2. six Dirhams (AED 6.00) for issuing a Non-personalised Electronic Card. The e-purse value at the time of purchase must not be less than nineteen Dirhams (AED 19.00);
 - 3. fifty Dirhams (AED 50.00) for issuing a standard class Personalised Electronic Card. The e-purse value at time of purchase must not be less than twenty Dirhams (AED 20.00);
 - 4. sixty Dirhams (AED 60.00) for issuing a Gold Class Personalised Electronic Card. The e-purse value at the time of purchase must not be less than twenty Dirhams (AED 20.00);
 - 5. thirty Dirhams (AED 30.00) for registering a Non-personalised Electronic Card, whether standard or Gold Class, and converting it into a Personalised Electronic Card; and
 - 6. thirty Dirhams (AED 30.00) for issuing a special design Personalised Electronic Card, whether standard or Gold Class.
- b. Persons with Disabilities will be exempt from payment of the amount referred to in paragraph (a) of this Article when they are issued with Unified Electronic Cards.

Article (8)

- a. For the purposes of exempting Persons with Disabilities from the costs of issuing Unified Electronic Cards and from payment of the Unified Fare; and for the purposes of charging Senior Citizens, Students, and Social Aid Beneficiaries the unified Concession Fare when using Means of Public Transport, these persons or their legal representatives must submit the relevant Pass applications, at any of the Sales and Fare Collection Centres approved by the RTA, by filling in the form prescribed for this purpose and attaching the following documents:
 - 1. a recent passport-size photograph with a white background;
 - 2. a copy of the valid passport or Emirates Identity Card of the applicant;

3. for a student, a document issued by the educational institution of the applicant which certifies that he is actually enrolled in that institution;
 4. a document issued by the competent entities in the UAE which certifies that the applicant for the Pass is a Person with Disability or a Social Aid Beneficiary;
 5. for a tourist, a handicapped person card or any other document issued by the competent entities in his country which certifies that the applicant for the Pass is a Person with Disability; and
 6. any other documents required pursuant to the relevant resolutions issued by the RTA.
- b. The Pass issued under the provisions of paragraph (a) of this Article will be valid for a period of one (1) year, renewable for the same period subject to the same conditions and procedures.

Publication and Commencement

Article (2)

This Resolution will be published in the Official Gazette and will come into force thirty (30) days after the day on which it is published.

Mattar Al Tayer

Director General and Chairman of the Board of Executive Directors

Roads and Transport Authority

Issued in Dubai on 14 June 2020

Corresponding to 22 Shawwal 1441 A.H.