Executive Council Resolution No. (32) of 2012

Regulating the

Practice of Medical Professions in the Emirate of Dubai¹

We, Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Executive Council,

After perusal of:

Federal Law No. (7) of 1975 Concerning the Practice of the Human Medical Profession and its amendments;

Federal Law No. (27) of 1981 Concerning Prevention of Communicable Diseases;

Federal Law No. (4) of 1983 Concerning the Pharmaceutical Profession and Pharmaceutical Establishments;

Federal Law No. (5) of 1984 Concerning the Practice of Some Medical Professions by Non-physicians and Non-pharmacists;

Federal Law No. (2) of 1996 Concerning Private Healthcare Facilities;

Federal Law No. (10) of 2008 Concerning Medical Liability;

Federal Law No. (11) of 2008 Concerning Licensing Fertility Centres in the UAE;

Law No. (3) of 2003 Establishing the Executive Council of the Emirate of Dubai;

Law No. (13) of 2007 Establishing the Dubai Health Authority;

Law No. (32) of 2008 Establishing the Government of Dubai Legal Affairs Department;

Law No. (35) of 2009 Concerning Management of the Public Funds of the Government of Dubai and its amendments;

Law No. (9) of 2011 Concerning the Dubai Healthcare City;

Decree No. (22) of 2009 Concerning Special Development Zones in the Emirate of Dubai;

Administrative Resolution No. (39) of 2005 Approving the Violations and Fines Bylaw of the Private Medical Sector; and

The legislation related to free zones in the Emirate of Dubai,

Do hereby issue this Resolution.

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¹Every effort has been made to produce an accurate and complete English version of this legislation. However, for the purpose of its interpretation and application, reference must be made to the original Arabic text. In case of conflict the Arabic text will prevail.

Definitions Article (1)

The following words and expressions, wherever mentioned in this Resolution, will have the meaning indicated opposite each of them unless the context implies otherwise:

UAE: The United Arab Emirates.

Emirate: The Emirate of Dubai.

DHA: The Dubai Health Authority.

Director General: The director general of the DHA.

Committee: The medical practice committee formed pursuant to this Resolution.

Directorate: The Health Regulation Directorate in the DHA.

Profession: Any of the medical professions and related professions as specified by

the relevant federal and local legislation.

Professional: A natural person authorised by the DHA to practise a Profession in the

Emirate.

Healthcare Facility: A place where it is permitted to conduct medical examinations of

patients, diagnose diseases, administer treatment, provide nursing and convalescence, or any other procedures related to treatment or post-

treatment rehabilitation.

Authorisation: A document issued by the DHA to a Professional or Healthcare Facility

licensing them to practise, or provide the services of, a Profession in

the Emirate.

Scope of Application Article (2)

The provisions of this Resolution will apply to all non-governmental Healthcare Facilities and their Professionals in the Emirate and in the free zones including Dubai International Financial Centre and Special Development Zones. The Dubai Healthcare City regulated by the abovementioned Law No (9) of 2011 will be exempt from compliance with this Resolution.

Practising a Profession Article (3)

- a. A natural or legal person may practise, or provide the services of, a Profession in the Emirate only after obtaining the relevant prior Authorisation from the DHA and a licence from the competent authorities issuing trade licences in the Emirate.
- b. A Professional or Healthcare Facility may conduct an activity other than the activity mentioned in their Authorisations only after obtaining the relevant prior permit from the DHA.

Compliance with Authorisation Terms Article (4)

All Healthcare Facilities and Professionals must comply with the terms of the Authorisation issued to them, and with the rules and standards adopted by the DHA for practising a Profession.

Medical Practice Committee Article (5)

- a. A permanent committee named the "Medical Practice Committee" will be formed at the DHA pursuant to a resolution of the Director General. The Committee will be comprised of a chairman, a vice chairman, and a number of specialised and experienced members, selected from the DHA or otherwise.
- b. The resolution forming the Committee will define its mode of operation and ways of holding meetings and passing resolutions.
- c. The Committee may invite experts and specialists, as it deems appropriate, to attend its meetings provided that such persons will not have a vote in its deliberations. The Committee may also seek assistance from the competent organisational units of the DHA to provide the necessary support.

Functions of the Committee Article (6)

The Committee will have the duties and powers to:

- propose and review the rules and conditions for practising, and providing the services of, a Profession by Professionals and Healthcare Facilities in the Emirate, and submit the same to the Director General for approval;
- 2. consider the Authorisation applications of Professionals and Healthcare Facilities referred to it by the Directorate and make the appropriate decisions thereon;

- 3. set and review the standards for equivalence of academic and professional medical qualifications required for practising a Profession in the Emirate;
- 4. set standards for exemption from the initial assessment required for granting Authorisations to persons working in the health sector in the Emirate;
- 5. coordinate with the competent organisational units in the DHA, and with the concerned local and federal government entities in respect of all matters related to practising a Profession in the Emirate;
- impose appropriate penalties on violating Professionals and Healthcare Facilities in the Emirate in accordance with the provisions of this Resolution and the legislation in force; and
- 7. perform any other duties assigned to it by the Director General.

Functions of the Directorate Article (7)

The DHA is the competent entity in the Emirate responsible for issuing Authorisations. The DHA may, through the Directorate, supervise the implementation of this Resolution, and in particular:

- receive, consider, and take the appropriate action regarding applications submitted by persons and facilities in the Emirate for practising a Profession;
- 2. perform inspection and control of all Professionals and Healthcare Facilities in the Emirate;
- 3. consider complaints against Professionals and Healthcare Facilities in the Emirate, form the necessary investigation committees, and submit the appropriate recommendations in this respect to the Committee;
- 4. implement the decisions of the Committee imposing penalties and measures on violating Professionals and Healthcare Facilities; and
- 5. create a database of the names and activities of the Professionals and Healthcare Facilities operating in the Emirate.

Applications for Authorisations Article (8)

Persons and facilities will be authorised to practise, or provide the services of, a Profession in the Emirate according to the following procedures:

 An application for Authorisation will be submitted to the Directorate using the prescribed form. The Directorate will consider the application and decide whether or not to grant the applicant an initial approval.

- 2. Where an applicant is granted initial approval, he must meet all requirements for practising the Profession, taking into consideration the comments of the Directorate, no later than six (6) months from the date of the initial approval, during which the applicant may not practise, or provide the services of, the Profession before obtaining the Authorisation.
- 3. The Directorate, upon the request of the applicant who has been granted the initial approval, will inspect and perform an on-site audit to verify the fulfilment of all requirements for practising the Profession. In light of the aforementioned, the Directorate may take any of the following measures:
 - a. where all the requirements for practising the Profession are satisfied and all the deficiencies are addressed by the applicant, make recommendations to the Committee to grant the applicant the Authorisation; or
 - b. where not all the requirements for practising the Profession are satisfied or where not all the deficiencies are addressed by the applicant within the period specified in the paragraph (2)of this Article, a three-month grace period is granted, failing which, the initial approval will be revoked and the competent authority will be requested to cancel the trade licence.

Validity and Renewal of Authorisations Article (9)

An Authorisation issued for a Professional and Healthcare Facility will be valid for a period of one (1) year, renewable for the same period. The renewal application will be submitted within one (1) month before the expiry of the Authorisation.

Assignment of Authorisation Article (10)

A Healthcare Facility may not assign its Authorisation to any other entity without obtaining the prior approval of the DHA.

Fees Article (11)

The DHA will collect the fees, as set out in Schedules (1) and (2) attached to this Resolution, in return for issuing Authorisations and providing services.

Penalties for Ethical and Technical Violations Article (12)

Without prejudice to any stricter penalty provided for in any other resolution, a person who commits any of the violations mentioned in Schedule (3) attached to this Resolution will be subject to one of the following penalties:

- 1. a warning;
- 2. a fine of no less than two thousand Dirhams (AED 2,000.00) and no more than ten thousand Dirhams (AED 10,000.00), where the violation is committed by a Professional; or
- 3. a fine of no less than five thousand Dirhams (AED 5,000.00) and no more than twenty-five thousand Dirhams (AED 25,000.00), where the violation is committed by a Healthcare Facility.

Penalties for Administrative Violations Article (13)

Without prejudice to any stricter penalty provided for in any other resolution, a person who commits any of the violations mentioned in Schedule (4) attached to this Resolution will be punished by the fine indicated opposite that violation.

Repetition of Violations Article (14)

Upon repetition of the same violation within one (1) year from the date of the previous violation, the amount of the fines prescribed by this Resolution will be doubled, provided that a fine does not exceed one hundred thousand Dirhams (AED 100,000.00) for natural persons, and two hundred thousand Dirhams (AED 200,000.00) for facilities.

Law Enforcement Officers Article (15)

The DHA employees nominated by the Director General in coordination with the Government of Dubai Legal Affairs Department, will have the capacity of law enforcement officers to record the acts committed in breach of the provisions of this Resolution. For this purpose, they may have access to Healthcare Facilities, perform inspections and control of Professionals in the Emirate, issue violation reports, and seek assistance from the concerned government entities, including police personnel.

Administrative Measures for Violating the Legislation in Force Article (16)

In addition to the penalties prescribed by this Resolution and the legislation in force in the Emirate, the Director General or the Committee may take any of the following measures against a Professional or Healthcare Facility, in case any of the violations mentioned in this Resolution and the legislation are proven to have been committed:

- 1. close down the section of the Healthcare Facility where the violation is committed or close down the whole Healthcare Facility for a period not exceeding six (6) months at a time;
- 2. suspend the Professional from practising the Profession for a period not exceeding one (1) year; or
- 3. revoke the Authorisation of the Professional, of the section of the Healthcare Facility where the violation is committed, or of the Healthcare Facility.

Authority to Impose Penalties Article (17)

Penalties stipulated by this Resolution will be imposed by:

- 1. the Committee, where the violation committed is set out in Schedule (3) attached to this Resolution; or
- 2. the director of the Directorate, on receiving a written report from the competent inspector, where the violation committed is set out in Schedule (4) attached to this Resolution.

Temporary Closure Article (18)

The Director General may, based on the recommendations of the Committee, issue an order for temporary partial or complete closure of a Healthcare Facility, for a period not exceeding three (3) months until the investigation into the violation it has committed is completed if continuation of practice of the Profession poses grave danger to the public health. The Director General may extend the closure for the same period.

Temporary Suspension Article (19)

The Director General or the Committee may suspend a Professional under investigation in case he commits a malpractice or violation of the legislation related to practising a Profession in the Emirate. The suspension period will not exceed three (3) months, and it may be extended for the same period.

Referral to Judicial Bodies Article (20)

- a. The Director General must, based on the recommendations of the Committee, refer a Professional or the person in charge of a Healthcare Facility that commits a violation to the competent judicial body if the violation constitutes a criminal offence. In this case, the DHA must not consider the violation until the final decision is rendered by the judicial body.
- b. Finding a Professional or the person in charge of a Healthcare Facility innocent of or not responsible for the criminal offence they are charged with will not exempt them from the penalties and measures prescribed by this Resolution.

Remedy of Violations Article (21)

A Professional and Healthcare Facility must remedy the violation within the period set by the DHA and notify the Directorate of the same within fifteen (15) days from the date of remedy of the violation.

Grievance Article (22)

Any affected party may submit a written grievance to the Director General against the decisions and measures taken against him under this Resolution within thirty (30) days of being notified of the contested decision or measure. The grievance will be determined, by a committee formed by the Director General for this purpose, within thirty (30) days of referring the grievance to this committee. The decision issued in respect of the grievance will be final.

Prohibition from Work in Healthcare Facilities Article (23)

A Professional may not work, even in administrative positions, in any Healthcare Facility in the Emirate during the period for which he is suspended or his Authorisation is revoked pursuant to this Resolution, unless he obtains a prior approval from the Directorate.

Reinstatement of Authorisation Article (24)

A Professional or Healthcare Facility may apply for the reinstatement of the Authorisation after two (2) years of its revocation pursuant to this Resolution. The Committee will determine the application according to the standards and procedures adopted by it in this regard.

Payment of Fees and Fines Article (25)

The fees and fines collected pursuant to this Resolution will be paid to the Public Treasury of the Government of Dubai.

Issuing Implementing Bylaws Article (26)

The Director General will issue the bylaws required for the implementation of the provisions of this Resolution.

Repeals Article (27)

The above-mentioned Administrative Resolution No. (39) of 2005 is hereby repealed. Any provision in any other resolutions or instructions will also be repealed to the extent that it contradicts the provisions of this Resolution.

Publication and Commencement Article (28)

This Resolution will be published in the Official Gazette and will come into force on the day on which it is published.

Hamdan bin Mohammed bin Rashid Al Maktoum

Crown Prince of Dubai

Chairman of the Executive Council

Issued in Dubai on 30 December 2012

Corresponding to 17 Safar 1434 A.H.

Schedule (1)
Fees for Authorisations of Healthcare Facilities

		Fees in Dirhams						
SN	Type of Healthcare Facility	Initial Approval	Design Modification	On-site Inspection	Additional On-site Inspection	Issuing New Authorisati on	Authorisa tion Renewal	Assignme nt of Authorisa tion
1	Public Hospital Accommodating Less than 50 Beds	2,000.00	1,000.00	4,000.00	2,000.00	20,000.00	20,000.00	20,000.00
2	Specialist Hospital Accommodating Less than 50 Beds	2,000.00	1,000.00	4,000.00	2,000.00	20,000.00	20,000.00	20,000.00
3	Public Hospital Accommodating (50-100) Beds	2,000.00	1,000.00	4,000.00	2,000.00	30,000.00	30,000.00	30,000.00
4	Specialist Hospital Accommodating (50-100) Beds	2,000.00	1,000.00	4,000.00	2,000.00	30,000.00	30,000.00	30,000.00
5	Public Hospital Accommodating more than 100 Beds	2,000.00	1,000.00	4,000.00	2,000.00	40,000.00	40,000.00	40,000.00
6	Specialist Hospital Accommodating more than 100 Beds	2,000.00	1,000.00	4,000.00	2,000.00	40,000.00	40,000.00	40,000.00
7	Fertility Centre	2,000.00	1,000.00	3,000.00	1,500.00	20,000.00	20,000.00	20,000.00
8	Addiction Rehabilitation Centre	2,000.00	1,000.00	3,000.00	1,500.00	20,000.00	20,000.00	20,000.00
9	Convalescence Home	2,000.00	1,000.00	3,000.00	1,500.00	20,000.00	20,000.00	20,000.00
10	Day Surgery Centre	2,000.00	1,000.00	3,000.00	1,500.00	20,000.00	20,000.00	20,000.00
11	General Clinic	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
12	General Dental Clinic	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
13	School General Clinic	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
14	Labourers General Clinic	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
15	Specialist Clinic	1,000.00	500.00	2,000.00	1,000.00	6,000.00	6,000.00	6,000.00
16	Emergency Centre	1,000.00	500.00	2,000.00	1,000.00	6,000.00	6,000.00	6,000.00
17	Thalassemia Centre	1,000.00	500.00	2,000.00	1,000.00	6,000.00	6,000.00	6,000.00
18	Medical Resort	1,000.00	500.00	2,000.00	1,000.00	6,000.00	6,000.00	6,000.00
19	Polyclinic (two specialties)	1,000.00	500.00	2,000.00	1,000.00	12,000.00	12,000.00	12,000.00
20	Polyclinic (three or more specialties)	1,000.00	500.00	2,000.00	1,000.00	18,000.00	18,000.00	18,000.00
21	Healthcare Centre	1,000.00	500.00	2,000.00	1,000.00	18,000.00	18,000.00	18,000.00
22	Mobile Clinic	1,000.00	500.00	2,000.00	1,000.00	18,000.00	18,000.00	18,000.00
23	Primary Healthcare Centre	1,000.00	500.00	2,000.00	1,000.00	18,000.00	18,000.00	18,000.00
24	Audiology and Speech Centre	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
25	Dieting and Weight Control Centre	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
26	Home Healthcare Services Centre	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00

SN	Type of Healthcare Facility	Fees in Dirhams						
27	Physiotherapy Centre	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
28	Prosthetics and Orthotics Laboratory	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
29	Psychiatric Treatment Centre	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
30	Smoking Cessation Centre	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
31	Medical Laboratory	1,000.00	500.00	2,000.00	1,000.00	6,000.00	6,000.00	6,000.00
32	Diagnostic Centre (two specialties)	1,000.00	500.00	2,000.00	1,000.00	12,000.00	12,000.00	12,000.00
33	Radio-Diagnostic Centre	1,000.00	500.00	2,000.00	1,000.00	6,000.00	6,000.00	6,000.00
34	Telemedicine Consultation Centre	1,000.00	500.00	2,000.00	1,000.00	12,000.00	12,000.00	12,000.00
35	Blood Bank Services Centre	1,000.00	500.00	2,000.00	1,000.00	12,000.00	12,000.00	12,000.00
36	Cord Blood Bank	1,000.00	500.00	2,000.00	1,000.00	12,000.00	12,000.00	12,000.00
37	Medical Fitness Centre	1,000.00	500.00	2,000.00	1,000.00	12,000.00	12,000.00	12,000.00
38	Dental Laboratory	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
39	Alternative Medicine Centre (one specialty)	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
40	Alternative Medicine Centre (two specialties)	1,000.00	500.00	2,000.00	1,000.00	10,000.00	10,000.00	10,000.00
41	Alternative Medicine Centre (three specialties or more)	1,000.00	500.00	2,000.00	1,000.00	15,000.00	15,000.00	15,000.00
42	Optical Shop	1,000.00	500.00	2,000.00	1,000.00	5,000.00	5,000.00	5,000.00
43	Pharmacy	1,000.00	500.00	2,000.00	1,000.00	7,500.00	7,500.00	7,500.00
44	Pharmaceutical Warehouse	1,000.00	500.00	2,000.00	1,000.00	7,500.00	7,500.00	7,500.00
45	Changing the Medical Director of the Healthcare Facility or changing its name or location					1,000.00		

Schedule (2) Fees for Authorisation of Professionals

SN	Description		Fees in Dirhams			
			Physician	Nurse	Others	
1	Assessment (regular)		500.00	250.00	250.00	
2	Assessment (urgent)		2,000.00	2,000.00	2,000.00	
3	Accreditation of credentials	5	200.00	200.00	200.00	
4	Issuing a new Authorisation	1	3,000.00	1,000.00	1,000.00	
5	Renewing Authorisation		3,000.00	1,000.00	1,000.00	
6	Transfer of Authorisation from one Healthcare Facility		3,000.00	1,000.00	1,000.00	
	to another in the Emirate					
7	Practising part-time at another Healthcare Facility		4,000.00	4,000.00	4,000.00	
8	Certificate of Experience	Regular	500.00	500.00	500.00	
		Urgent	1,000.00	1,000.00	1,000.00	
9	Replacement for damaged/lost card or variation of card information		50.00	50.00	50.00	

Schedule (3) Ethical and Technical Violations

SN	Violation Description
1	Disclosure of the patients' medical secrets
2	Bringing a fellow Professional into disrepute or undermining his scientific knowledge or integrity
3	Failure to adhere to the recognised code of ethics for a Profession
4	Delay in providing treatment without an acceptable justification or reason
5	Providing false or contradictory information about the treatment plan
6	Prescribing controlled drugs by an unauthorised Professional
7	Writing a prescription that does not conform to the bylaws adopted by the DHA in this respect
8	Abuse of controlled medical prescriptions by an authorised Professional
9	Failure to provide medications and emergency medical requirements in accordance with the rules adopted by the DHA in this respect
10	Failure to explain the procedures or risks related to treatment
11	Use of drugs and medications that are not registered in the UAE
12	Use or sale of expired medications
13	Determining treatment by a Professional without conducting clinical examination of the patient
14	Clinical examination of patients from opposite gender without the presence of a third party or without prior consent of the patient
15	Treatment of a patient without prior consent, except in emergency cases where
	medical intervention is required and obtaining the consent of the patient or his relative is difficult for any reason
16	Abstaining from or discontinuing emergency treatment of a patient
17	Use of unauthorised or illegal means to treat patients
18	Running unnecessary medical tests for patients to make financial profits
19	Discharging a patient whose condition is unstable from the Healthcare Facility where he is treated, except in cases prescribed by the legislation in force
20	Failure by the Healthcare Facility to provide medical equipment and technical devices required for the provision of healthcare services for patients
21	Failure by the Healthcare Facility to conduct periodic maintenance for medical equipment and technical devices
22	Failure by the Healthcare Facility to maintain functioning sterilisation equipment in accordance with the instructions issued by the DHA in this respect
23	Use of devices or equipment for a specialty that is not authorised by the DHA
24	Failure by a Professional to commit to the recognised means and methods of preventing infection and cross-infection
25	Changing the data or information entered into the patient's medical record in violation of the instructions issued by the DHA in this respect

Schedule (4) Fines for Administrative Violations

SN	Violation Description	Fine in Dirhams
1	Failure to comply with the conditions and rules adopted by the DHA regarding maintaining medical records	2,000.00
2	Failure to provide adequate professional staff required for provision of healthcare in the Healthcare Facility	10,000.00
3	Failure by the Healthcare Facility to display the patient rights and duties chart in a prominent place for easy reference by patients	1,000.00
4	Failure by a Professional to use the personal identification card or the Authorisation while practising a Profession	1,000.00
5	Variation of personal information or address of a Professional without informing the DHA within ten (10) days from the date of this variation	1,000.00
6	Failure to notify the DHA of any variation of the information related to the Healthcare Facility within ten (10) days from that date of this variation	1,000.00
7	Variation of any information of the Authorisation without prior permit from the DHA	20,000.00
8	Relocation of the Healthcare Facility without prior permit from the DHA	5,000.00
9	Use of the Healthcare Facility premises for unauthorised purposes	20,000.00
10	Operating any Healthcare Facility without an Authorisation or before completing the procedures for obtaining the Authorisation	50,000.00
11	Operating a Healthcare Facility after expiry of Authorisation	20,000.00
12	Delay in renewing the Authorisation of the Healthcare Facility for less than six (6) months without prior permit or an acceptable reason	20% of the Authorisation fees for each month
13	Provision of unauthorised medical services or failure to adhere to practising a Profession within the authorised specialty	5,000.00
14	Failure to comply with the recognised technical and medical requirements related to establishing, operating, or managing a Healthcare Facility	5,000.00
15	Failure to display the Healthcare Facility Authorisation in a prominent place for easy reference by clients	5,000.00
16	Failure by a Professional or Healthcare Facility to present the Authorisation or other related documents when requested by the DHA inspectors	5,000.00
17	Issuing sick leave beyond the scope of a Professional's Authorisation	5,000.00
18	Issuing sick leave by unauthorised persons or by administrative employees in a Healthcare Facility	5,000.00
19	Issuing false or medically unjustifiable sick leave	5,000.00
20	Issuing sick leave for a period longer than the period authorised for the Professional	5,000.00
21	Failure to issue a sick leave electronically	5,000.00
22	Failure to comply with the relevant instructions of the DHA when issuing medical reports	2,000.00

SN	Violation Description	Fine in Dirhams
23	Refraining from issuing a medical report without a justification	2,000.00
24	Failure by the Healthcare Facility to set work-related bylaws	1,000.00
25	Failure of the Healthcare Facility to notify the DHA of any temporary closure of the Healthcare Facility for any reason in accordance with the procedures adopted by the DHA in this respect	5,000.00
26	Failure to notify the DHA of the discontinuation of any medical services provided by the Healthcare Facility within ten (10) days of the discontinuation of service	20,000.00
27	Failure to notify the DHA of any malpractice related to practising a Profession in the Healthcare Facility or endangering the health of patients or the society	2,000.00
28	Failure to cooperate with the DHA inspectors or obstructing their work	5,000.00
29	Failure by the Healthcare Facility or Professional to comply with the resolutions issued by DHA	2,000.00
30	Failure by the Healthcare Facility to comply with the rules adopted by the DHA regarding consent to treatment, or failure to provide consent to treatment forms	5,000.00
31	Failure by the Healthcare Facility to comply with the clinical directives and bylaws adopted by the DHA	5,000.00
32	Publicising and promoting any medicine or medical products in the Healthcare Facility without obtaining approval from the DHA	2,000.00
33	Trading by an unauthorised Professional or Healthcare Facility in drugs and medications registered with the UAE	2,000.00
34	Display of false data or information on commercial signage or documents of the Healthcare Facility or a Professional which are incompatible with the Authorisation issued by the DHA	5,000.00
35	Practising a Profession by a natural person without an Authorisation	50,000.00
36	Practising a Profession by a Professional after a decision to suspend him is issued	30,000.00
37	Failure by a Professional to adhere to the specialty he is authorised to practise	5,00000
38	Practising a Profession by a Professional after the expiry of the Authorisation	10,000.00
39	Delay by a Professional in renewing the Authorisation for less than six (6) months without prior permit or an acceptable reason	20% of the Authorisation fees for each month
40	Employing, by the Healthcare Facility, of Professionals with expired Authorisations	10,000.00
41	Employing, by a Healthcare Facility, of persons not authorised to practise a Profession	30,000.00
42	Failure of a Healthcare Facility or Professional to comply with the fees approved by the DHA	1,000.00
43	Failure by a Healthcare Facility or a Professional to provide the DHA with the required information within the specified period without an acceptable reason	2,000.00
44	Failure by a Healthcare Facility to assign or appoint a director to the	5,000.00

SN	Violation Description	Fine in Dirhams
	Healthcare Facility in the event the position remains vacant longer than the period specified by the DHA	
45	Failure by a Healthcare Facility to update the records of its employees	5,000.00
46	Failure by optical shops to comply with the regulations for issuing eye test certificates	20,000.00
47	Failure to meet the requirements related to the management and ways of disposal of medical waste	5,000.00
48	Commercial advertising and promotion of the services provided by the Healthcare Facility without prior approval of the DHA	2,000.00
49	Accommodating patients for more than twenty four (24) hours by a Healthcare Facility that is not authorised to do this	10,000.00
50	Refusing to receive notices sent to a Professional or Healthcare Facility by the DHA	2,000.00
51	Failure to cooperate with the investigation committees formed by the DHA	5,000.00
52	Failure by a Healthcare Facility to display, in a prominent place, the prices of the medical services provided by the Healthcare Facility	5,000.00
53	Display of material, pictures, or advertisements violating public morality in the Healthcare Facility	10,000.00
54	Store narcotic or controlled drugs by a Healthcare Facility that is not authorised	20,000.00
55	Variation of the plan or design of a Healthcare Facility without prior permit from the DHA	10,000.00
56	Failure to notify the DHA of the mortality reports or provide the relevant files periodically	5,000.00
57	Failure by school clinics to comply with the conditions and requirements adopted by the DHA	10,000.00
58	Failure by school clinics to comply with the principles and standards of vaccination adopted by the DHA	10,000.00
59	Charging fees for free vaccines provided for schools by the DHA	5,000.00

^{*}For the purposes of calculating the fines set out in this Schedule, a part of a month will be rounded up to a full month.